





RETURN OF GROUPE MASKATEL EQUIPMENT

Important: Your full contact information must be entered in the form on the Canada Post site, so that it appears on your return label. If we are unable to associate the returned equipment with your customer account, you may be billed for it as unreturned equipment.

- 1. Place your equipment and accessories in one box. If this is not possible, you must create a return label for each box you return (repeat step 2, 3 and 4 for each box).
- 2. Create a return label for Groupe Maskatel at https://www.canadapost.ca/cpotools/apps/prse/label?policyId=PR223556&LOCALE=en
 - a. Enter the Return Authorization Number: MSK2017
 - b. Click on *continue*
 - c. Enter your Maskatel account number
 - d. When you'll enter your contact information :
 - If **you are able to print your label** from home, enter your contact information and go to step e;
 - If you don't have a printer at home, please enter to following address in the « Email » box : retourequipement@maskatel.qc.ca
 We will mail your label to you in a few days.

Go to step 3 when you receive your label by mail.

- e. Click on continue
- f. Click on Get Label
- g. Click on Print Label
- 3. Paste the label on your box.
- 4. Place your box at the nearest Canada Post drop-off location (ex. convenience store, pharmacy, post office, etc.). Please keep your tracking number on the label for 6 months.

CANADA POST CANADA			
Expedited Parcel [™] Colis	accélérés ^{™°}	CANADA POST CANADA	Return Retour
Tracking Number 3488 2684 0538 4919 Numero de repérage		Expedited Parcel [™] Colis accélérés ^{⊮⊂}	
₹ GROUPE N	MASKATEL LP	TO: /A: GROUPE MASKATEL LP 970, BOUL CASAVANT OUEST SAINT-HYACINTHE QC J2S 0H	. C.P. 93017
	DÉCOUPER ICI-	J2S 0H4	SIGNATURE
	OUT HERE	TRACKING NUMBER 3488 26 Sender warnents that this term doce not contact L'expédition grantit que det envoi ne contact structured	B4 0538 4919 N° DE REPÉRAGE In non-malable matter. pas d'objet inudimenté.
		ESTICEE VI70L1.186 SPEC 2001 V2 PIN / NP: 3485	P/F: 3488268
		Account No. Nº de compte	
barcode should be printed on the label because Delivery Confirmation sible, please contact the help deak at 1-800-277-4799 for assistance. In code à barres davrait etre imprime surfatiquent lorsque la confirmat de à barres mapprait pas, veillez communique; avec le service d'as	is selected. If no bar code is ion de livraison est choisie. Si le sistence au 1-800-277-4799.		
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Example of pre-affranchy label without contact information